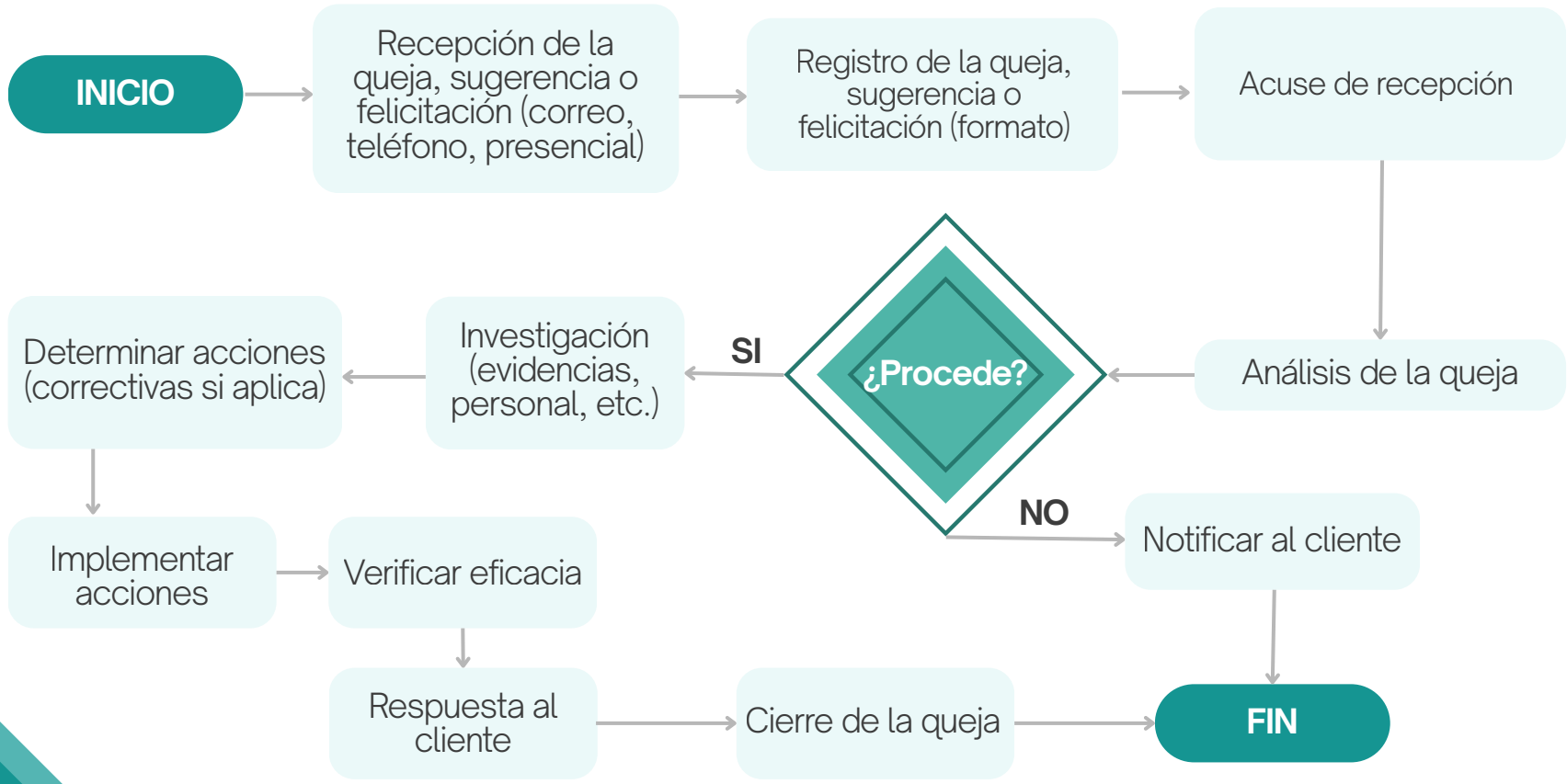
Proceso de quejas, sugerencias y felicitaciones

MyLab